

## **THE DVS - GIVING BUSINESSES THE CONFIDENCE TO TRUST IDENTITIES ONLINE – TRANSCRIPT**

**Voiceover:** Identity crime is now one of Australia's most common crimes.

It's estimated to cost at least \$1.6 billion each year.

ID crime is one of the key tools of organised crime groups.

But it's not just serious and organised crime. Fake IDs can go for as little as \$80.

Around 20 government agencies in Australia issue more than 50 million documents or credentials used as proof of identity.

Hundreds of thousands are created, lost, renewed, stolen or cancelled each year.

The DVS is a fast, secure and trusted way to check your customer's identity information—and it protects their privacy.

It matches information on identity documents against the records of the agency that issued the document.

The DVS makes it harder to use fake IDs to commit identity fraud.

*Fast*—often get a yes or no response in under a second.

*Secure*—information is sent via a secure line to the agencies.

*Trusted*—it's supported by all Australian governments as part of the National Identity Security Strategy.

*Private*—no centralised database, so no personal information is held once the check is completed.

*Voluntary*—government agencies and businesses can only use the DVS to check your identity documents with your consent.

*Flexible*—businesses can connect through one of its many gateway service providers who offer a variety of products that suits your needs.

*Tested*—since 2009 the DVS has processed over 50 million match requests - and it's growing.

*Efficient*—the DVS can often save businesses more than 50% in time and money compared to other manual verification methods.

In most cases, using the DVS means no more making copies and having to store them for years.

You simply reference which record you checked, on what date and whether it was verified.

*Growing*—the DVS verifies information on drivers licences, passports, visas, citizenship certificates, Medicare cards—and there's more to come.

The DVS—giving businesses the confidence to trust identities online.